



Naval Medical Center Portsmouth COVID-19 Pharmacy Changes Update

Electronic Prescriptions Only

To maximize the safety of our patients and reduce crowding in our lobbies, NMCP is enacting the following changes to pharmacy services.

NMCP will continue to accept electronic prescriptions BUT no longer fill handwritten prescriptions, except controlled substances.

Prescriptions can also be filled at a TRICARE Retail Network of the patient's choice.

****REMINDER****

- Please send the electronic prescriptions to one of the following locations:

Tidewater MTF Pharmacy Site	Published e-RX Site Name	NCPDP/NPI
BHC JEB Little Creek-Fort Story (Boone Clinic)	DoD PORTS VA LITTLE CRK ePhcy	4845357 / 1205249075
BHC Naval Air Station Oceana	DoD PORTS VA BHC OCEANA ePhcy	4845410 / 1578977666
BHC Norfolk Naval Station (Sewell's Point Clinic)	DoD Ports VA BHC SEWELLS PT ePhcy	4845369 / 1205249059
Naval Medical Center Portsmouth (NMCP)	DoD PORTS VA NMC ePhcy	4845371 / 1548673205

- Patients must call the **NMCP Pharmacy Call Center** at **757-953-0258** to initiate their prescription.
- NMCP Pharmacy Call Center will provide a pick up date and time (***please allow for a three business day turnaround time***).
- After contacting the Pharmacy Call Center, Pharmacy pick up locations are:
 - Oceana Drive Thru Pharmacy (M-F 0700-1600)
 - Norfolk Walk-In Pharmacy (M-F 0700-1600)
 - Boone Drive Thru Pharmacy (M-Sat 0730-1700)
 - Scott Center Annex Pharmacy Drive Thru (M-Sat 0700-1800)

**** Prescription refills must still be called in through Audiocare at 757-953-6337 ****

The NMCP Pharmacy Call Center is open Monday – Friday from 0730-1900 & Sat 0730-1600. For more information call 757-953-0258 or ask any of our staff members.

Updated 13 APR 2020



Naval Medical Center Portsmouth

COVID-19 Pharmacy Changes

EFFECTIVE JULY 1, 2020

To maximize the safety of our patients and reduce crowding in the pharmacy lobbies, NMCP is enacting the following changes to pharmacy services.

****ELECTRONIC PRESCRIPTIONS FROM YOUR NMCP PROVIDER AND ANY REFILLS MAY NOW BE PROCESSED AND PICKED-UP AT ALL PHARMACIES ****

1. Simply stop by the Pharmacy to initiate your prescription and return to the same pharmacy in three days to pick it up (urgent prescriptions will still be filled same day).
2. Prescription refills must be called in through Audiocare at 757-953-6337, but may be picked up at any pharmacy, except Northwest.
3. If your prescriptions are sent electronically by your outside civilian provider, initiate your prescription by calling the NMCP Pharmacy Call Center at 757-953-0258.
4. A pick up date and time will be assigned to pick up your prescription at one of the following locations (please allow for a three business day turnaround time):
 - Oceana Pharmacy Drive Thru (M-F 0700-1600)
 - Norfolk Walk-In Pharmacy (M-F 0700-1600)
 - Boone Pharmacy Drive Thru (M-Sat 0730-1700)
 - Scott Center Annex Pharmacy Drive Thru (M-Sat 0700-1800)

****REMINDER ****

NMCP and the Branch Health Clinic pharmacies will no longer fill any NEW HARD COPY CIVILIAN prescriptions, with the exception of controlled substances.

Non-controlled prescriptions need to be sent to a military pharmacy electronically or filled a retail network pharmacy of your choice that accepts TRICARE.

The NMCP Pharmacy Call Center is open Monday – Friday from 0730-1900 and Saturday 0730-1600.

For more information call 757-953-0258 or ask any of our staff members.

Thank you for your cooperation, patience and understanding.