

TRICARE Dental Program (TDP) - Continuity of Care

The table below provides continuity of care information for TDP enrollees who have existing predeterminations that were approved under the prior TDP contract (before May 1, 2017).

| TRICARE Dental Program (TDP) – Continuity of Care | | |
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| TDP Predeterminations Approved Under Prior Contract (before May 1, 2017) | | |
| Service | New Predetermination Needed? | TDP Provider Information/Action |
| Crowns (non-implant related only) | No, if definitive care has been initiated | New predetermination not required for crowns that have already been prepped (tooth prepared, temporary crown placed). Must be completed by August 1, 2017. Provider or enrollee must submit the prior carrier’s predetermination with the claim. Diagnostic examinations, x-rays and impressions do not constitute care that has been initiated |
| Bridges (non-implant related only) and Dentures | No | Must be completed by August 1, 2017. Provider or enrollee must submit the prior carrier’s predetermination with the claim. Although not required, a new predetermination is recommended for enrollee to confirm out-of-pocket expenses |
| Periodontal Scaling and Root Planing | No | No predetermination is required. Provider or enrollee can submit a predetermination to United Concordia prior to receipt of care to determine benefit coverage and out-of-pocket expenses |
| Implants and Implant-Related Prosthodontics | No | No predetermination is required. Provider or enrollee can submit a predetermination to United Concordia prior to receipt of care to determine benefit coverage and out-of-pocket expenses |
| Oral Surgery | No | No predetermination is required. Provider or enrollee can submit a predetermination to United Concordia prior to receipt of care to determine benefit coverage and out-of-pocket expenses |
| Root Canals | No | No predetermination is required. Provider or enrollee can submit a predetermination to United Concordia prior to receipt of care to determine benefit coverage and out-of-pocket expenses |
| Orthodontics | No | No action required; orthodontic information (i.e. treatment plans, remaining balance of lifetime orthodontic maximum, etc.) are being transferred to United Concordia from prior carrier. Remaining orthodontic payments will be reimbursed on a monthly basis |



We encourage you to submit predeterminations electronically via our free and secure Speed eClaim® system available on our website at www.unitedconcordia.com. Upon completing service(s) for your patients, you can conveniently update the predetermination online by adding the date of service via the 'Add Date of Service to a Predetermination' option, which can also be found on our website.

You may also submit predeterminations through the 837 HIPAA Claims transaction. If submitting via the 837, please contact your Clearinghouse/Practice Management System Vendor for availability of Real-time Claims Transaction Processing.

Predeterminations may also be mailed to:

**United Concordia
TRICARE Dental Program
P.O. Box 69451
Harrisburg, PA 17106**