



TRICARE Dental Program (TDP) - CONUS Continuity of Care

The following information is for those TDP enrollees who have initiated a course of dental treatment under the current TDP contract (through April 30, 2017) that will continue under the new TDP contract (beginning May 1, 2017).

Network Participation: TDP enrollees can determine network participation status by using the *Find a Dentist* application on the United Concordia Companies, Inc. (United Concordia) TDP website at www.uccitdp.com. They should also confirm network status with the treating provider prior to receipt of care.

The table below provides continuity of care information for TDP enrollees related to: (1) Network participation status, and (2) Existing predeterminations approved under the current TDP (through April 30, 2017).

TRICARE Dental Program (TDP) – Continuity of Care		
TDP Network Participation Impacts		
Current TDP Network Provider (through April 30, 2017)	New TDP Network Provider (beginning May 1, 2017)	TDP Enrollee Considerations
Yes	No	Consider continuing care with a new, network provider to lower out-of-pocket expenses beginning May 1, 2017. Note that if a new network provider is selected, the enrollee may be responsible for charges associated with diagnostic care (e.g., examination, x-ray, impressions) already completed by the current provider if those services are re-accomplished under the new provider
Yes	Yes	The cost-share may vary under the new TDP. In most instances, the cost-share will be lower. Confirm out-of-pocket expenses with the treating provider
No	Yes	The cost-share will likely vary under the new TDP. In nearly all instances, the cost-share will be lower. Confirm out-of-pocket expenses with the treating provider
TDP Predeterminations Approved Under Current Contract (prior to May 1, 2017)		
Service	New Predetermination Needed?	TDP Enrollee Information/Action
Crowns (non-implant related only)	No, if definitive care has been initiated*	*New predetermination not required for crowns that have already been prepped (tooth prepared, temporary crown placed). Must be completed by August 1, 2017. Enrollee or provider must submit the prior contractor’s predetermination with the claim. Diagnostic examinations, x-rays and impressions <u>do not</u> constitute



		care that has been initiated
Bridges (non-implant related only) and Dentures	No	Must be completed by August 1, 2017. Enrollee or provider must submit the predetermination with the claim. Although not required, recommend a new predetermination to confirm out-of-pocket expenses
Periodontal Scaling and Root Planing	No	No predetermination is required. Enrollee or provider can submit a predetermination to United Concordia prior to receipt of care to determine benefit coverage and out-of-pocket expenses
Implants and Implant-Related Prosthodontics	No	No predetermination is required. Enrollee or provider can submit a predetermination to United Concordia prior to receipt of care to determine benefit coverage and out-of-pocket expenses
Oral Surgery	No	No predetermination is required. Enrollee or provider can submit a predetermination to United Concordia prior to receipt of care to determine benefit coverage and out-of-pocket expenses
Root Canals	No	No predetermination is required. Enrollee or provider can submit a predetermination to United Concordia prior to receipt of care to determine benefit coverage and out-of-pocket expenses
Orthodontics	No	No action required

Additional information is available at www.ucci.com. CONUS predeterminations for care under the new TDP beginning May 1, 2017 should be submitted to:

United Concordia
 TRICARE Dental Program
 P.O. Box 69451
 Harrisburg, PA 17106